

Privacy and Cookie Statement Nauta Connect BV

January 1, 2024

Through our website, privacy-sensitive data, also known as personal data, is processed. Nauta Connect BV considers careful handling of personal data to be of great importance. Therefore, personal data is processed and secured with due care.

In our processing, we comply with the requirements set by privacy legislation. This means, among other things, that we:

- clearly specify our purposes before processing personal data, through this privacy statement;
- limit our collection of personal data to only the data necessary for legitimate purposes;
- explicitly ask for your consent to process your personal data in cases where your consent is required;
- take appropriate security measures to protect your personal data and require the same from parties processing personal data on our behalf;
- respect your right to access, correct, or delete your personal data upon request.

Nauta Connect BV is responsible for the data processing. In this privacy statement, we explain which personal data we collect and use, and for what purpose, on the website www.nautaconnect.com. We recommend you read this carefully.

If you have any questions or wish to know exactly what information we hold about you, please contact Nauta Connect BV.

Order processing

When you place an order with us, we use your personal data to process it properly. We may provide your personal data to our delivery service to ensure the order is delivered to you. We also receive information about your payment from your bank or credit card company. For this, we use your name, address, invoice address, and email address. We need this information due to the contract we enter into with you. We store this information until your order is completed. Certain customer information is stored longer due to the legal tax retention obligation.

Sharing with third parties

We work with certain companies that may receive your personal data as mentioned above from us.

Contact Form and newsletter

With the contact form, you can ask us questions or submit requests. For this, we use your name, address, phone number, and email address. We do this based on your consent. We store this information until we are sure that you are satisfied with our response.

We offer a newsletter to inform interested parties about our products and/or services. Each newsletter contains a link allowing you to unsubscribe. You can also inform us of this through your account.

Your email address will be automatically added to the list of subscribers. This data will be retained until you cancel your subscription.

Sharing with third parties

We work with certain companies that may receive your personal data as mentioned above from us.

Statistics and profiling

We keep statistics on the use of our website. These statistics help us improve our website to display only relevant information, for example.

Advertising

We would like to send you advertisements about offers and new products or services. We do this:

- per e-mail

You can object to this advertising at any time. Every email contains an unsubscribe link. You can also inform us of this through your account.

Location data

If necessary for the service, we may collect location data (GPS) from you. Your consent will be requested at the moment this happens. These location data may also be stored and processed by the provider of navigation or map software, such as Google Maps, or used by Google or Apple themselves. We have no control over this. Always read the privacy statements of the respective provider.

Sharing with other companies or institutions

Except for the partners mentioned above, we do not under any circumstances share your personal data with other companies or institutions unless we are legally obliged to do so (for example, if the police demand it in the event of a suspected crime).

Statistics

We keep statistics on the use of our website.

Cookies

Our website uses cookies. Cookies are small files in which we can store information so you don't have to re-enter it each time. They also help us see if you visit us again.

When you visit our website for the first time, we show a message explaining cookies. We will ask for your consent to use these cookies. You can disable the placement of cookies through your browser, but some parts of our website may not function properly.

We have made agreements with other companies that place cookies about their use, but we do not have full control over what they do with the cookies. Always read their privacy statements (note: these can change regularly).

Google Analytics

We use Google Analytics to track how visitors use our website. We have entered into a data processing agreement with Google. This agreement includes strict arrangements about what they can track. We have not allowed Google to use the Analytics information obtained for other Google services. We allow Google to anonymize IP addresses.

Security

The security of personal data is very important to us. To protect your privacy, we take the following measures:

- Access to personal data is protected with a username and password;
- Access to personal data is protected with a username and a login token;
- The data is stored in a separate, protected system after it has been received;
- We take physical measures such as locks and safes to protect access to the systems where personal data is stored;
- We use secure connections (Secure Sockets Layer or SSL) to shield all information between you and our website when you enter personal data.

Changes to this privacy statement

We reserve the right to make changes to this privacy statement. It is recommended to consult this privacy statement regularly to stay informed of any changes. We will do our best to announce changes separately.

Access, modify, and delete your data

If you have any questions or want to know which personal data we have about you, you can always contact us.

You have the following rights:

- to receive an explanation of which personal data we have and what we do with it;
- to access the precise personal data we hold;
- to have errors corrected; • to have outdated personal data removed;
- to transfer your personal data to another party;
- to withdraw your consent;
- to object to a particular use of your data.

Please ensure that you clearly state who you are, so we can be certain that we do not modify or delete the data of the wrong person.

Filing a complaint

If you feel that we are not helping you correctly, you have the right to file a complaint with the supervisory authority, known as the Dutch Data Protection Authority ("Autoriteit Persoonsgegevens").

Contact information

Nauta Connect BV
Hanzeweg 10
3771NG Barneveld
info@nautacconnect.com
[+31 \(0\)342 455060](tel:+3120342455060)